



**TERMS AND CONDITIONS FOR BABYSITTING SERVICES
PROVIDED BY SNOWY MOUNTAINS BABYSITTING**

1. Snowy Mountains Babysitting conducts a thorough interview process and as required by law conducts a 'Working with Children' check through the NSW Commission for Children and Young People. Even with all due diligence in selecting the best staff/sub-contractors possible, Snowy Mountains Babysitting does not give any warranty concerning the character of the Carers introduced. It is the responsibility of the client to accept and approve the suitability of Carers introduced. If the client has any concerns regarding the suitability of the Carer they should contact Snowy Mountains Babysitting immediately.
2. The Client must complete a Family Information and Consent Form or at least provide all required contact and medical details by SMS prior to leaving the child/children in the care of the Carer. If children have any special needs or requirements (e.g. medical conditions, toilet training requirements, allergies, etc.) the Carer must be advised prior to departure.
3. Please do not ask Snowy Mountains Babysitting Carers for their personal telephone numbers or contact details to make bookings exclusive of the agency. This will be in breach of their contract if they provide this information to you, resulting in termination of their contract.
4. Snowy Mountains Babysitting accepts no responsibility for any damage, injury expense or loss caused by Carers referred to the Client by Snowy Mountains Babysitting.
5. The Carer will not remove a child or children from the accommodation unless there is express written consent by the client authorising the carer to allow the child to participate in outdoor activities (as per the Family Information and Consent Form).
6. Care is confirmed when payment has been received by Snowy Mountains Babysitting.
7. For cancellations more than a week before care is to take place, Snowy Mountains Babysitting will refund almost the entire amount, keeping only a \$38 administration fee. For cancellations 48 hours before care is to take place, 50% of the booking will be refunded. For cancellations less than 24 hours before care is to take place, 25% of the booking will be refunded.
8. If there are further appointments organised by the parties after the signing of this agreement the parties acknowledge that these terms and conditions will apply to such further appointments.